



# Chatswood Chatter

APRIL 2018

## From the Manager's Desk

Well hello! We have been having exciting busy times with the recent opening of our next stage of development. These are 1 and 2 bedroom apartments and certainly something to see. Please don't hesitate to drop in or give us a call if you need further information.

We have had many new people join our Village (both residents and staff) since our last newsletter and am pleased to see that they have settled in well. The Village has become livelier and certainly busier with the extra people but this has only added to the enjoyment of being a part of this wonderful Village.



Philip and I have recently had a couple of weeks' on leave and took the opportunity to trip around the South Island on our Harleys. What a truly amazing country we live in. It was fantastic visiting some places that we hadn't yet ridden to.

As always, my door is always open and I am only too happy to meet with you with any concerns, suggestions or compliments you wish to share. Or even just for a chat and a laugh if that's what you need from me. Happy to oblige!

We have had to farewell many of our residents over the past year and while the Village keeps us all busy, it doesn't mean that we forget those

who have gone before us or their families that we have formed such nice relationships with. My Dad passed away here in our Hospital in August last year and I am very grateful for the wonderful and compassionate care that my staff showed not only my Dad but also me. Thank you to my amazing team!

Our gorgeous grand daughter Ariana has recently turned 3 and amazes us every day with the things she comes up with. She is growing up to be an intelligent little girl with an amazing memory and an even better vocabulary. She has recently started pre-school and has now joined a rugby team and is just loving both of these.

I really enjoy seeing you all pop in and visit and look forward to seeing you again soon.

**Kyla Hurley**  
**Village Manager**





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## South Island Tripping

By Kyla Hurley

The bags are unpacked,  
The washing is done,  
Bikes are being washed,  
That's the end of the fun.  
Many miles we rode,  
Sunshine, no rain,  
Woke each morning,  
And rode all over again.  
First stop Alexandra,  
Where we settled for the night,  
Early start the next morning,  
As I jumped upon my trike.  
Next stop Te Anau,  
What a lovely place to be,  
But ventured on to Milford,  
There was so much more to see.  
Through the Homer Tunnel,  
What an awesome thing to do,  
A busload of Korean tourists,  
Who wanted a photo or two.  
Sitting on my trike,  
Posing for photos that I took,  
Drew more and more of them in,  
They all wanted to have a look.  
Next we stopped in Wanaka,  
Had ourselves some brunch,  
By the time we hit Queenstown,

We were too full to want any lunch.  
Last stop Tekapo,  
But alas nowhere to stay,  
So onward to Timaru,  
Didn't let that ruin our day.  
Many people we did meet,  
Plenty of great food did we eat,  
Courteous drivers were aplenty,  
Who usually let us pass,  
They could see we were together,  
And didn't want me to be last.  
What an amazing country we live in,  
Such beautiful scenery and sights,  
No bad incidents,  
No scary frights.  
Such a fabulous welcome home,  
From our grandbaby girl,  
A huge smile on her face,  
And a head a mass of curl.  
Can't forget my cute wee dog,  
All over me like a rash,  
Such excitement to see me,  
She almost gave me a pash!  
Back to work next week,  
We've certainly had a blast,  
I'm sure this epic ride,  
Won't be our last.





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## From Our Owner

We are now nearing the end of the first third of the year! Hard to believe Christmas was nearly 4 months ago!

Hasn't the weather been extraordinary in March and April? This summer season has been exceptionally warm and continues on into our autumn months with stunningly clear and wonderfully warm days. Who needs to holiday overseas when we have 30+ degree days here?

We have now received code of compliance for the last stage of our apartments and three of these six spacious new units have been snapped up already by purchasers looking for something extra special. The units have fabulous modern kitchens and bathrooms, and the western facing ones have the landscaped swale to look out on to, with its unique planting and sometimes "water feature" when it rains! A unique way of capturing the roof run off when it rains, and meeting council regulations.

We are about to embark on a significant quality improvement initiative at Chatswood with the introduction of our Staff "Champions" who will focus on further enhancing aspects of care that improve our residents quality of life. The areas focused on will include resident mobility, nutrition, infection control, Wound and Skin care, continence management and palliative care. The project will be led by Jocelyn our Clinical Nurse Manager, accompanied by our Registered Nurses who have completed additional training in their respective area of interest, with the support of our most senior trained Care staff, all of whom have achieved Level 3 or 4 Careerforce qualifications. We are lucky to have the support and encouragement of our Dietitian Liz Beaglehole, our Physiotherapist - Rebecca and ably supported by

our external Gerontology and Clinical Nurse Specialists affiliated with the Canterbury DHB. We are eagerly awaiting our second grandchild's arrival, and getting very excited, that in hopefully a few short days she will make an appearance. It's a special time welcoming a new family member, and close family have all been attempting to guess her name, much to the consternation of my daughter. Our grandson thinks he is No 1 at present, but is probably about to get a bit of a shock with the attention being redirected in his new baby sisters direction. Guess that's where Nan's and Nana step up to help smooth the waters! Best wishes as always to everyone at Chatswood, and a huge thank you to all of the staff for caring so well.

**Rhonda Sherriff**  
**Owner/Director**





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## Jocelyn's Corner

It is time for the FLU season again. In preparation for the upcoming winter, FLU vaccination is essential and a vital step in the prevention of seasonal FLU. Our residents are at high risk of serious FLU complications that may result in death. As such, we encourage our staff to get vaccinated, including their relatives, to enable the prevention of FLU sickness and to protect our vulnerable residents.

In addition, asymptomatic shedding of the virus can occur (Heymann, 2015), so there is a risk of transmission from people who are not aware that they are infectious. Staff should therefore protect themselves and their patients by having the annual flu vaccine.

Our team also recommend a preventative action such as staying away from people who are sick and we recommend you do not visit your relatives and friends in our facility when you are experiencing any FLU like symptoms or are generally feeling unwell.

Hand hygiene is also important. Frequent hand washing will help slow the spread of germs and the transmission of virus or bacteria from one person to another.

### **Jocelyn Flores** **Clinical Director**



*Congratulations!*

*A huge congratulations to our Clinical Manager, Jocelyn Flores for receiving an A plus on her Post Graduate studies in Wound Care Management. We are all extremely proud of her.*



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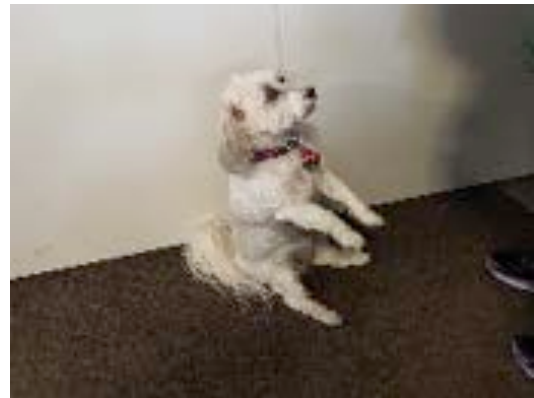
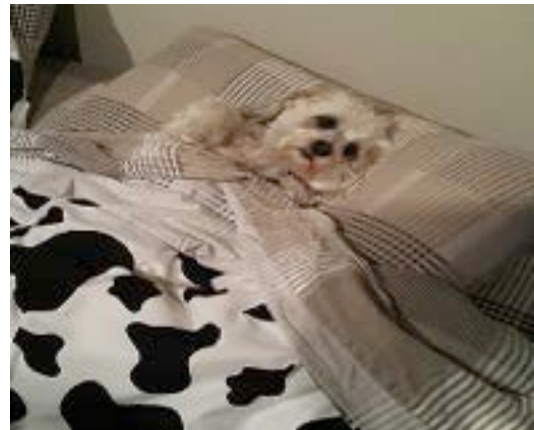
## Macey's Musings

I've been living the dream that my relatives would be so jealous of. Mum takes me to work every day and I just lounge around and get pats and food from almost everyone who lives here or calls in. Some of the staff told me I had put on a bit of weight over the holiday period. How rude! Doesn't stop them from dropping me a piece of their morning tea though.

There have been a few new faces that I have come to know and two ladies in particular bring me a treat every time they come! I sit on my bottom looking cute and they just can't resist me.

Sometimes I bark a little but please don't be frightened. I'm just excited to see you or I might just be warning everyone that someone new or another dog is in the house. I have a lot of people to look after here you know. Such a big responsibility for someone as small as me.

We had some awful rain the other week. Mum MADE me get out of bed and come to work. I mean honestly, she didn't have to get her feet wet and have her belly drag through the wet grass like I did. It was just awful! I would have much preferred being left right where I was...in bed!



While all due care is taken with our residents' personal belongings, we cannot be held responsible for loss or damage to these items. We ask for residents to please not keep valuable items or large sums of money in their rooms. Please ask your families to look after these or you are welcome to have money only locked in our secure safe. This is available for you at any time you require it. Please speak with Kyla, Village Manager who will be happy to arrange this with you.



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# Introducing...

### **Adam Brown** General Manager

Hi I'm Adam Brown and I'm the General Manager/Accountant.

I started work for Brent Ennor back in January 2000 but did accounting work for the group even before then. So been around a while now. What do I do? Well aside from the accounting work for the group which includes a number of motels and a mall, I spend a bit of time dealing with paperwork from the banks, companies office, statutory supervisor, council, lawyers, etc etc etc.

Paperwork's the boring part though. Dealing with the people that Brent had built up around him is the good part. The moteliers, the valuers, the bankers, planners, architects, engineers, builders and more.

Also working with people like Chris and Ron and Rhonda that have been here for years makes my job enjoyable. And of course not forgetting newer members of the team like Kyla, and Reuben and many more.

Outside of work I have a 9 year old son that keeps me active. Enjoy my cars and my motorbikes but never have enough time for either.

And coffee. Love my coffee.



### **Reuben Ennor** Director

You may have seen me getting around Chatswood and if I have haven't introduced myself yet, I am Reuben Ennor.

You may have known my father Brent Ennor. Since his passing I have taken over his position as Co-Director of Chatswood with Rhonda Sherriff.

Our company Ennor Investments Limited who employ Adam, Christine and myself are thrilled to now be stationed on site in our new offices in the Staff House.

I have been married for seven years to my beautiful wife Jessica and have a gorgeous 1 year old girl Lucy. In my previous life I was a photographer and filmmaker and it's something I continue to do when time permits. I am a huge fan of classic cars and motorcycles and spend too much time dreaming about them!

If you see me around, please feel free to introduce yourself and I look forward to talking with you.





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## Christine McCaw Accounts Manager



Hi everyone. You may have seen me around Chatswood and wondered who I am or what I do.

I have worked for the Management Company Ennor Investments doing the accounts and wages etc for Chatswood since February 2011, just 2 weeks before the Christchurch Earthquake. That was a bit of a tough time for everyone but we have come through and Chatswood has developed into a beautiful Village that I am very proud to be part of. After some time based in the City, my office is now back at Chatswood. My family also has some history around Chatswood

as my mother grew up at 70 Hawford Road (this is now one of our Apartment wings) and my current office is my "Auntie Rosemary's" front bedroom of her family home from her childhood. So a very special area to my family.

Outside of Chatswood I am the mum to 2 wonderful sons and a little bit animal crazy with 2 dogs and 2 cats and I often foster for the SPCA just to add to the chaos!

Thank you to all the staff and residents for making me feel very welcome back at Chatswood.

### Knit and Natter!



Chatswood residents have been knitting jumpers to send to Africa where tiny babies are often sent home wrapped in newspaper, known as Fish and Chip babies. We have sent over 30 jumpers!

### Yaldhurst Transport Museum





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Picnic at Motunau Beach



Daffodil picking at Leeston



Famous Sheffield Pies for lunch

